

	<b>2005/06</b>	2004/05	2003/04	2002/03
Percentage of single employment tribunal cases brought to a first hearing within 26 weeks of receipt (target 75%)	79%	82%	81%	74%
Percentage of employment tribunal decisions issued within 4 weeks of the final hearing (target 85%)	87%	87%	86%	86%
Percentage of employment tribunal users satisfied with the service offered by ETS (target 85%)	96%	95%	97%	95%
Percentage of appeals to EAT to a first hearing within 26 weeks of receipt (target 75%)	97%	93%	-	-
Real terms reduction in employment tribunal administrative unit costs (target 3%)	3%	4%	-7%	-8%